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## **Knowledge Graphs in the Real World**

How Industry 4.0 Use Cases Benefit from Using Semantic Technologies

Daniel Herzig-Sommer Dr.-Ing., COO metaphacts GmbH Summer school AI Technologies, July 25, 2023

### Agenda



- Intro
- "Knowledge Graphs in the real world" Industry use cases
- Technology stack
- Metaphactory
- Deep Dive How Industry 4.0 use cases benefit from KGs
- Demo
- Summary



# Unlocking the value of your data with knowledge graphs

### **Company Snapshot**

- » metaphacts GmbH
- » Founded in 2014
- » Headquartered in Walldorf, Germany
- » International team across multiple locations
- » Independent software vendor. Part of *Digital Science*
- » metaphactory Knowledge Democratization Platform







For details on other customers please visit: <u>metaphacts.com/company/customers</u>



### Smart Manufacturing Planning & Execution

## **SIEMENS**

- AI-based knowledge graph application for automated, skill-based allocation of machines to production requests
- Cost & time savings by supporting planners & line operators in validation of manufacturing plans
- Enables realization of low-volume orders

Read more »

### Materials Science Knowledge Graph

- **BOSCH**
- Smart business application for material research & development
- One-stop knowledge hub for materials and chemical component information
- Meaningful & actionable insights surfaced through a user-friendly interface

### Read more »

Turbine Spare Parts Management



- Smart and targeted maintenance of spare parts of large gas turbines
- Preventive maintenance resulting in reduced turbine downtimes
- Increased business user and customer satisfaction
- Savings of thousands of hours on manual effort

Read more »

Other customers in this sector

BKW

### SCHAEFFLER

## Engineering & Manufacturing Demo

### **Turbine Spare Parts Management**

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**Configuration Management Demo** 

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Application developed by
SIEMENS
COCIGY

### Developed together with







### Omics Data Management



- One-stop knowledge hub for gene expression data helping data stewards in bridging the gap between business and IT
- Bioinformaticians benefit from intuitive exploration of gene sequencing data for specific diseases and time frames

### Clinical Analytics & Informatics Dashboard

American multinational pharmaceutical corporation

- Intelligent dashboard providing an integrated view over a data mesh of proprietary & public data sources
- Accelerated & optimized drug discovery & development through contextualized data & reasoning

### Drug Development & Drug Repurposing

Swiss multinational healthcare company

- Target discovery dashboard connecting & transforming proprietary & public information into explicit knowledge
- Data scientists, immunologists & systems biologists gain access to actionable insights for drug discovery & repurposing

Read more »

### Enterprise Data Fabric

### American multinational biopharmaceutical company

- Portal for shared business data with well-defined meaning & linkages
- Users gain insights on dependencies between functions & processes, spanning the entire value chain from research & clinical trials, to production, marketing & distribution

Watch now »



Watch now »

## **Omics Data Management Demo**





### Market Access Demo





## Data Lineage & Digital Twin Demo

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## Principles for unlocking the value of data





- Unique and persistent identifiers
- Rich metadata
- Unique identifiers in metadata
- Indexed data repositories



- Retrievability through standard communication protocols
- Protocols are open, free & universally implementable
- Authentication
- Persistent metadata



- Use of standard data models
- Vocabularies & taxonomies
- Linked metadata



- Metadata have multiple attributes
- Usage license
- Provenance information
- Community standard

## Platform based on open standards



<b>R D F</b> Graph Data Model	Vocabularies	MC OWL2	Rules & Constraints	<b>WSC i Sparqu</b> Query Language
<b>W3C</b> ® Linked Data Platform	Web Components	HTML 5 HTML Templates	<b>Java</b> Java Backend	REST APIS

For Accessible Interoperable Reusable

### **Connecting the ontologies, vocabularies & instance data**





metaphactory knowledge graph approach - Layering of open W3C semantic knowledge graph standards as utilized & applied by metaphactory

## **Benefits**

- Interlink ontologies & vocabularies to support reuse while separating management & governance tasks
- Improve stakeholder communication, asset documentation & governance
- » Enable model-driven applications with e.g., autosuggestions in semantic forms, runtime validation of user interaction, hierarchical facets in search, etc.
- Ensure data quality by running checks & validations against business logic

### The semantic layer explained





### metaphactory accelerates knowledge graph adoption



## Improve data literacy across the enterprise

Out-of-the-box, intuitive interfaces for searching, browsing & exploring your Knowledge Graph

### Capture hidden expert knowledge in your knowledge model

Visual ontology modeling for domain experts & business users; Taxonomy & Dataset management

# Build Knowledge Graph applications to match your enterprise requirements

Low-code approach to building custom interfaces that enable business-user interaction with the Knowledge Graph



### metaphactory - Knowledge Democratization Platform





### **Enterprise Knowledge Graphs Span Multiple Data Spaces**





### Advantages of Enterprise Knowledge Graphs

- Unlock isolated data silos
- Query across data sources
- 360° view on data

## Ephedra - metaphactory's federation engine

Virtual and materialized integration of multiple data sources

- Graph databases
- Relational databases
- Compute services
- REST APIs

### Building the knowledge graph

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### Empowering end users to consume knowledge















### **Low-code Platform**

- Declarative, data-driven Web components
- Ontology-based templating
- Fully configurable to enduser requirements (UI/UX)
- Customized UI for a familiar look & feel
- Support for agile project setup with iterative approach to match end-user expectations
- Very fast data-to-interface iterations possible (rapid prototyping)

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# How Industry 4.0 Use Cases Benefit from Using Semantic Technologies

### Smart Manufacturing at Siemens with KGs



Creating a production plan:

- Choosing the right tools (skills)
- Aligning them in a processes
  - Compatibility of tools
  - Sequence of production steps
  - Availability of materials
- → Requires experts to create a production plan (time, knowledge, setup costs). Only worth for large batches

Can this be automated? Can we make this smart?

Download the full case study on our website



Smart Manufacturing at Siemens with metaphactory Knowledge Graph Platform



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### **Smart Manufacturing at Siemens Technology**







Ontology for Representing Digital Twins of Technical Machinery – Equipment, Material & Processes

## Interactive skill matching



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Interactive skill matching of production operations against the skills of a production line

### Visualization of manufacturing knowledge in metaphactory



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Visualization of manufacturing knowledge in metaphactory for user interaction and transparency over the knowledge graph

### **Smart Manufacturing at Siemens Technology**

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### **EXECUTIVE SUMMARY**

Smart Manufacturing Planning and Execution

- Manufacturing Knowledge Graph to capture heterogeneous data sources and expert knowledge
- AI-based knowledge graph application to automate the allocation of suitable production equipment
- Reduced number of plans human manufacturing planners need to review from approx. 1,400 to just 40
- Feasible and affordable realization of low-volume orders



- Turbines are complex engineering products
- Individually tailored to a customer use case
- Heterogeneous digital representations of turbine configurations and a multitude of customer-specific spare parts catalogs and maintenance packages
- Downtimes are costly



Siemens Energy significantly reduces manual effort for spare parts management of large gas turbines with metaphactory and Amazon Neptune





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Excerpt of the Knowledge Graph showing a request item and connected resources

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Intuitive end-user search interface across the fleet of large gas turbines





### Visual exploration of spare parts



### Real-time Live Sensor Data Retrieved via Federation and Virtually Integrated with the Knowledge Graph





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### Unrestricted © Siemens AG 2018

Hubauer, Thomas, Steffen Lamparter, Peter Haase, and Daniel Markus Herzig. "Use Cases of the Industrial Knowledge Graph at Siemens." In *ISWC (P&D Industry)*. 2018.



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**Goal:** Smart and targeted maintenance of spare parts of large gas turbines

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configurations and a multitude of customer-specific spare parts catalogs

application for fleet-wide analysis of turbine configurations and spare parts

### **Results:**

- Shorter time to market of the business solution through rapid application development
- Efficient identification and management of spare parts, resulting in higher productivity and yearly time savings of up to 1,500 hours
- Increased business user and customer satisfaction

### DEMO



- We support research!
  - Ask for an edu instance or academic license
- <u>https://metaphacts.com/get-started</u>
  - Request a demo instance, runs for two weeks or get a docker image and run it on your laptop



## https://metaphacts.com/get-started

- **Get a docker image** and run it on your laptop
- > Also available on 💥 aws marketplace

# ÷.

Control over your graph database choice

metaphactory is validated on: Stardog, Ontotext GraphDB, Amazon Neptune, Blazegraph DB, Franz Inc. AllegroGraph, MarkLogic, Oracle Spatial and Graph, OpenLink Virtuoso, RDFox, and AnzoGraph. Tutorials to get you started included



Full & exclusive control over your instance

Bring your own data or use our tutorial dataset

Immediate

access after

registration



14-day trial period

Free support during the trial period

### Join us!



## Job openings





What you'll be doing You will be part of the

responsibilities start with analysing customer

metaphacts sales team, where your

requirements and mapp ...

JOB OPENING

Senior Software Engineer

### JOB OPENING

Your Role You will be part of our product development team and work together with our product manager, architects and fellow software engineers on fu...



Web Developer for Knowledge Graph Applications

#### JOB OPENING

Your role You know how to build beautiful Web applications, how to design interfaces that customers love, and you do this on top of our low-code appl...



**Technical Consultant - Knowledge Graph** Technologies

### JOB OPENING

Your role You will be part of our professional services team, where your responsibilities start with understanding and documenting customer requireme..



Internship - Software Development

#### JOB OPENING

At metaphacts, we always have a range of challenging topics in the area of semantic technologies where we continue to look for student input. All topi ...



Internship - User Experience & Interaction Design

#### JOB OPENING

At metaphacts, we always have a range of challenging topics in the area of semantic technologies where we continue to look for student input. All topi ..

### While in academia

- Internships on selected topics •
- Theses and disseration topics •
- Cooperations in research projects

### After graduation

- Open entry level and senior • positions
- Locations across the globe and • remote work possible

### Talk to us! ©

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